



# Aviation Auditor Recurrent Training

Monday 6th – Tuesday 7th May 2019

Vienna, Austria

*In Association with*





## SEMINAR AGENDA

### Day 1 - Monday 6<sup>th</sup> May 2019

9.00 Registration

9.30 Welcome Remarks

#### 9.40 **LESSON I**

- Audit standards: EN ISO 19011 (guidelines for auditing management systems)

10.40 Coffee Break

#### 11.10 **LESSON II**

- News/Amendments - Aviation regulations
- News/Amendments - Industry standards

12.30 Lunch

#### 13.30 **LESSON III**

- Audit procedures

15.00 Coffee Break

#### 15.30 **LESSON IV**

- Interview techniques
- Investigative skills

16.30 End of Day 1

**Day 2 - Tuesday 7<sup>th</sup> May 2019**

9.00 Opening Remarks

**9.10 LESSON V**

- Basics for introductory briefings and post-audit debriefings

10.40 Coffee Break

**11.10 LESSON VI**

- Critical audit situations
- Supplier assessment & contractor audit

12.30 Networking Lunch

**13.30 LESSON VII**

- Experience reports/practical case studies
- Exchange of experiences
- Discussion

15.30 End of Seminar

## Seminar Lecturer:



### **Joel HENCKS**

- Managing Director; Partner, AeroEx, GmbH - Switzerland
- Member; EASA Rulemaking Group OPS, FTL & SMS
- Fellow; Center for Aviation Competence - University St. Gallen
- Auditor; International Business Aviation Council (IBAC)
- Member; ICAO Operational Safety Data – Industry Study Group
- External Expert Operations & Horizontal Disciplines; EASA
- Board Member; FRMS Forum
- Board Member; Swiss Aerospace Cluster

Joel HENCKS is the Managing Director of AeroEx GmbH, an aviation consulting company based in Switzerland offering a wide range of services to both commercial and non-commercial aviation organizations.

With several decades of experience in many sectors of the aviation industry, AeroEx support their customers in the implementation and realization of international aviation requirements, Safety Management Systems, compliance monitoring and auditing. AeroEx additionally provides workshops and seminars on a variety of aviation-related topics to management personal and employees of the aviation industry.

Since 2006, Joel Hencks is a member of the EASA rulemaking group OPS.001 and was chairing the EASA OPS Review Group 02. These working groups developed the Implementing Rules Air Operations for Europe. Since 2012 Joel Hencks is also member of the EASA Rulemaking Groups Flight & Duty Time for Air Taxi and SMS Cross Domain.

In 2016 Joel Hencks has been appointed by the International Civil Aviation Organization (ICAO) to participate in an Industry Study Group on Operational Safety Data (SIMS-OSD-ISG).

Furthermore, Joel Hencks is an avocational lecturer for Aviation Regulation, Safety Management Systems and Compliance Monitoring at the Center for Aviation Competence (CFAC-HSG), University of St.Gallen and the Steinbeis University Berlin.

Joel Hencks is a professional pilot. He flew for different airlines, air ambulances and on demand air charter operators.

Beside his airline transport licence, he is holding a technical degree in electronics and is an International Standard for Business Aircraft Operations (IS-BAO) accredited auditor.



## **AeroEx - Your Regulatory Compliance Expert**

AeroEx GmbH has been successfully offering management solutions, business support, seminars and audits to the aviation industry for many years. The services we provide to comply with the new European regulations and safety standards implemented from 2008 onwards cover all business fields in the aviation sector.

As third-party independent compliance experts, the AeroEx team supports its customers throughout Europe and the world by providing services in the following areas:

- Independent Audits and Assessments
- Project Management and Advising Services
- Compliance Monitoring
- Compliance Checks, Manual Preparation and Update Services
- Seminars and Workshops
- Safety Management Solutions
- Interim Management Services
- IS-BAO – International Standard for Business Aircraft Operations
- IS-BAH – International Standard for Business Aircraft Handling
- AMAS II – Aviation Management Audit System (Software Solution)
- Content Provider – EASA Compliance Libraries
- Lecturer and Speaker

More background information is available here: [www.aeroex.eu](http://www.aeroex.eu)

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